**PRIMARY CARE - TELEMEDICINE**

**DR. KIM MCMILLIN, PRIMARY CARE, BAYLOR SCOTT & WHITE HEALTH**

{\*\*ON CAM\*\*}

NEED TO SEE A PRIMARY CARE PROVIDER, BUT DON’T WANT TO GET IN THE CAR AND SIT IN A WAITING ROOM?

{\*\*TAKE VO\*\*}

TRT:

HEALTHCARE PROVIDERS THROUGHOUT THE STATE EXPANDED THEIR TELEHEALTH OPTIONS DURING THE PANDEMIC- AND MANY OF THOSE CONTINUE TODAY.

PRIMARY CARE DOCTOR LISA MCMILLIN WITH BAYLOR SCOTT AND WHITE SAYS ALTHOUGH IN-PERSON VISITS ARE STILL IMPORTANT, PATIENTS CAN NOW ACCESS TELEHEALTH VISITS 24-7.

IT’S A MOVE SHE’S EXCITED FOR AFTER THE PANDEMIC SHOWED HER ALL THE WAYS HER PATIENTS BENEFITTED FROM VIRTUAL CARE.

{\*\*TAKE SOT\*\*}

DR. KIM MCMILLIN

BAYLOR SCOTT & WHITE

TRT: 16

They find it very convenient not to have to spend their gas money coming to the doctor's office when they can actually do a telemedicine visit or a video visit. And low and behold, 90% of a lot of what we can do can be done and addressed at home.

{\*\*ON CAM\*\*}

MCMILLIN SAYS SHE HAS HAD TO HELP SOME PEOPLE BECOME MORE ‘TECH SAVVY’ BUT NOW EVEN HER OLDEST PATIENTS ARE USING DEVICES TO VISIT WITH HER FOR REGULAR APPOINTMENTS OR WHEN PROBLEMS POP UP.